USEFUL INFORMATION

Admission is free Entry is permitted up to 30 minutes before closing Staff are available during exhibitions to assist with your visit Some events may require a reservation even on weekends — please check the current event page for details

PRIVACY, PHOTOGRAPHY & VIDEO

During openings and other public moments, PALAZZOIRREALE may take photos and video recordings for documentation, promotional use, or archival purposes. Unless explicitly stated otherwise at the entrance, visitors consent to being filmed or photographed. Images may be used on the project's website, social channels, printed materials, or press coverage. For minors or individuals under legal guardianship, express written consent is always required.

VISITOR RULES & SAFETY

To ensure an enjoyable and safe visit for all, we kindly ask that visitors respect a few simple rules:

- Do not touch the artworks unless clearly indicated
- No food or drinks allowed in exhibition spaces
- Flash photography or tripods may only be used with prior authorization
- Please maintain respectful behavior toward the space and other visitors
- Children must be accompanied by an adult

Staff are available for assistance or questions

In case of emergency, follow staff instructions and posted safety signage.

LOST & FOUND

Forgot something during your visit?

Email us at info@palazzoirreale.com with a detailed description of the lost item and your visit date. We keep lost items for a maximum of 30 days.